Are you looking for more personal fulfilment, want to progress in your career and enjoy team spirit then **SNP is the right place for you!**

The SNP Group isn't just another SAP software and consulting company**.** Our unrivalled platform streamlines transformation processes in ways that others can only dream of. As pioneers in data transformation, we revolutionize the way companies' future-proof their system landscapes with our software platform SNP Kyano and the BLUEFIELD™ approach.

Due to current growth within our region, we are looking for you to help us shape the future of **SNP** by applying now as an;

IT Support

This is a permanent, full-time position, working hybrid, with our office based in Victoria, London, SW1W

The IT Administrator will act as a key liaison between all functions of our business, and have excellent communication skills, be proactive and have a high level of service and customer focus. You will support our Global network but with focus on our region NEMEA

Your Mission: Join our team!

- Support for all internal notebooks, mobile devices and peripherals (printers, conference systems).
- Troubleshooting hardware and software issues
- Administration and support of Windows and Mac laptops (imaging, standardisation, troubleshooting, lifecycle management)
- Management of hardware, software (office applications), assets as well as the procurement of IT components
- Administration of User Access Management systems (e.g. provisioning, de-provisioning, access reviews, role assignments)
- Technology training for new recruits
- Development of concepts and documentation for our IT infrastructure
- Supporting our office in Irving, Dallas and other remote personal offices throughout the country
- Setting up of client workspace
- Support for IT network and security infrastructure (e.g. access points, switches, firewalls, network segmentation, VPN)
- Provide day-to-day IT support to users on hardware, software, connectivity and security matters

What we are looking for: Your profile!

- Associate degree in Computer Technology or related field with certificates such as MCP, A+ and Network+ is highly desirable
- Completed Vocational Training in the field of IT
- Completed studies in the field of IT
- High proficiency in Excel and familiarity with BI/reporting tools
- Strong communication and stakeholder management skills
- Excellent written and verbal communication skills
- Hands-on experience with both Windows and Mac administration
- Knowledge of networking fundamentals (LAN/WAN, switches, Wi-Fi, VPN) and IT security practices
- Practical experience with end-user support

Be More @SNP: Discover your full potential

New prospects: At SNP, you will work in an international, diverse environment where you feel truly valued. You will not only shape our growth and success, but also that of our customers.

Strong alone, unbeatable together: Together, we will rise to every challenge, no matter how demanding. Together, we are unstoppable.

Personal growth: As a dedicated team member, you can quickly take on more responsibility. We will support you with tailored development measures.

More than just a salary: We offer a range of additional benefits: 25 days annual leave rising to 30 days with length of service; refer a friend scheme; company pension scheme; long service awards; private medical scheme; life assurance; employee perks platform.

Apply now: careersUK@snpgroup.com

Closing Date: 16th January 2026

Please Note: Due to the expected high demand of applications, if we have not contacted you by this date, then unfortunately you have not been successful in this application, but wish you well in your continued search for employment